



# Hillsdale Station Temporary Closure Update

Beresford/Hillsdale Neighborhood Association September 13, 2019

# Agenda

- I. Overall Project Description
- II. Temporary Station Closure
- III. Hillsdale Station Improvements
- IV. Questions



# 25th Ave. Grade Separation Project Description



# **Project Overview**

#### **Project Need**

- 92 Caltrain trains each weekday use the crossing + additional freight
- No. 8 on California Public Utilities Commission railroad crossing safety priority list
- Lack of grade separation increases delays along corridor

#### **Project Elements**

- Grade separation (elevated rail, lowered road) at 25th Avenue
- New grade separated, east-west connections at 28th and 31st Avenues
- Mechanically Stabilized Earth (MSE) wall: approx. 1 mile
- Bridges: 5
- Relocated Set-Out Track
- New Hillsdale Station with updated amenities



# **Elevated Track**





# **Project Benefits**

- Improved customer experience with new station (center boarding platform)
- Pedestrian, cyclist, and motorist safety
- Safe rail operations
- Fewer system-wide delay
- Improved traffic flow
- Enhanced east-west connectivity
- Reduced train horn noise
- Support Caltrain electrification, which will reduce noise and vibration



# Construction Occurring













# Construction Occurring





Time-lapse videos of rail bridge installations



# General Project Outreach

- Weekly Updates
- Construction Notices
- Dedicated Web Section
- Social Media
- Public Meetings: At regular intervals and major milestones



# General Project Background Information

# www.caltrain.com/25thGS



# Temporary Hillsdale Station Closure



# Schedule

Activity	Date
Start of Project Construction	Fall 2017
Temporary Station Closure (6 months)	End of 2019
Station Reopens	June 2020
Overall Project Complete	Early 2021



# Construction Activities During Closure

#### **Build New Station at 28th Avenue**

- Track Cut-Over
- Signal Testing
- Build 28th Avenue
  - New lowered road
  - Access to new station
- Build Parking Lots





# Hillsdale Train Service to Belmont Station

#### During the temporary Hillsdale Station closure:

- Caltrain passenger service will continue (63,000 daily riders)
- All Hillsdale trains (including bullets) will move to Belmont
- Belmont Station selected for:
  - Operational efficiency (limit system-wide delays)
  - Existing transit connections and street network near/around station
  - Proximity to Hillsdale Station: 1.7 miles
  - Accessible by all modes
  - Comparable parking to today's Hillsdale Station



# **Belmont Station**

Parking at Belmont Station: 375 spaces (28% utilized)

Parking spaces comparable to current Hillsdale Station







## Belmont & Hillsdale: Travel Time

- Bus travel time between stations (includes walking to/from bus stop)
  - Northbound 10 minutes
  - Southbound 15 minutes
- Bike travel time between stations: 8 minutes
- Drive travel time between stations: 5 minutes
- Walk travel time between stations: 30 minutes



# Belmont & Hillsdale Connections: Survey

#### Rider survey to help refine rider access plans

- Conducted at Hillsdale Station: July 24, 2019
- Online survey link distributed to riders boarding and exiting trains between 5:00 a.m. and 3:45 p.m.
- Ambassadors at every entrance/exit
- 900+ responses as of July 26, 2019
- Results expected by mid-August



# Belmont & Hillsdale Connections: Bus

Free bus service for Caltrain riders between Hillsdale and Belmont Stations

- Current Samtrans Bus Service on El Camino Real (ECR)
- Weekdays: ECR Bus arrives every 15 minutes (travel time b/w stations estimated 10-15 minutes, includes time on bus and walk to bus stops)



## Belmont & Hillsdale Connections: Shuttles

#### **Shuttle Coordination**

- Will work with all public and private shuttles to relocate
- Shuttle service (secured by Caltrain) between Belmont and Hillsdale Station during morning and evening commute hours - exact details still being evaluated.



# Belmont Station: Cyclists

# Bicycle Parking

- 18 bike racks (same as at Hillsdale)
- 24 keyed lockers
- Additional bike parking being evaluated



# **Alternative Options**

#### What are we missing?

Share your ideas and alternative routes possibilities with us via the live chat.

- Carpooling
- Bike Groups
- Walk-This-Way Club
- Bus routes? 292 Bay Meadows to SM Station; Foster City Express



# Temporary Hillsdale Station Closure Communication



# Rider Information – Access & Service

- General shuttle service information: fall 2019
- Access maps between stations: fall 2019
- Updated train and shuttle schedule during closure (online and in print): winter 2019



## Rider Information

- At Stations (winter 2019)
  - Electronic signs at platforms
  - A-frames, info boards, and banner at Hillsdale Station
  - Windshield drops in Hillsdale and Belmont Station parking lots
  - Ambassadors leading up to closure and during start of closure
- On the Train
  - Seat drops
  - Conductor announcements



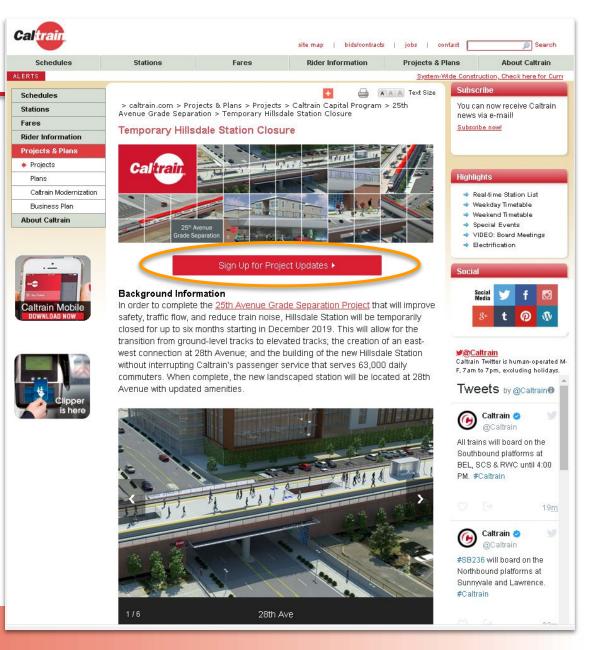
# Closure Information: In the Community

- Regular Communication to electeds and organizations (ongoing), including:
  - Neighborhood Associations / HOAs
  - Schools & Business groups
- Community meeting (in-person and online): 1.5 months prior to closure
- Notices: Weekly Construction Notice, Mailers (before key milestones), distribution list updates



# Stay Informed

- Distribution list sign up & general station closure information
   www.caltrain.com/HillsdaleTemp
   Closure
- Station Specific Webpage Alerts (Hillsdale & Belmont Stations)
- Follow us on
  - Twitter: @Caltrain
  - FB: /Caltrain





# Station Improvements Renderings





# Station & East-West Connection (28th Ave)





# Station Improvements



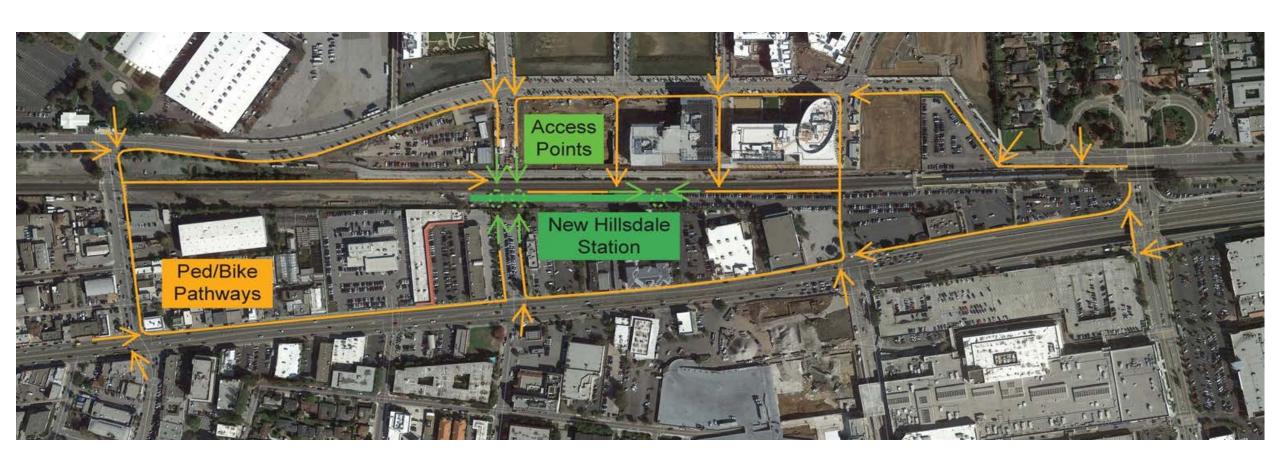


# Station Improvements



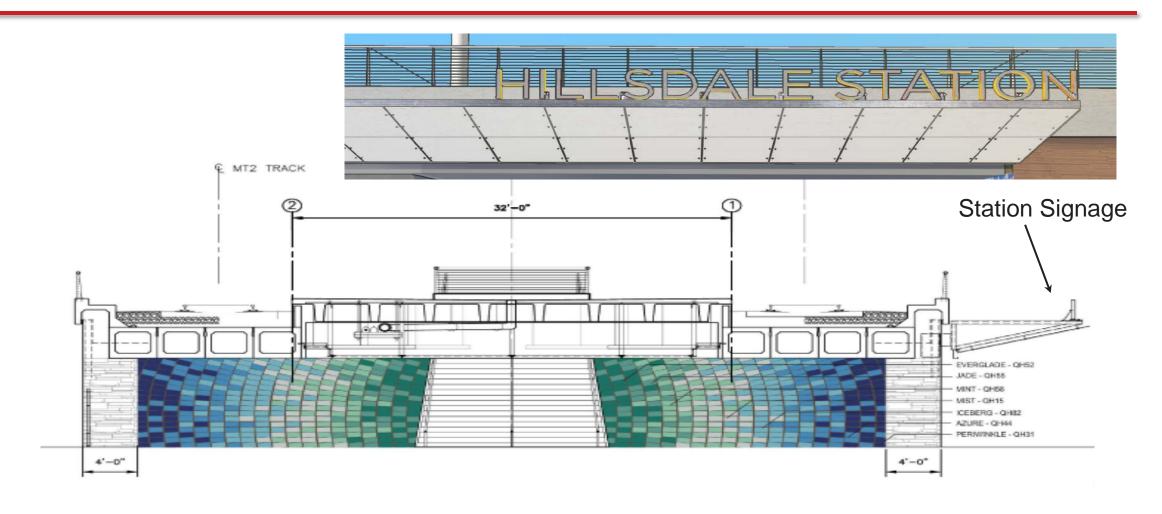


# New Hillsdale Station Access



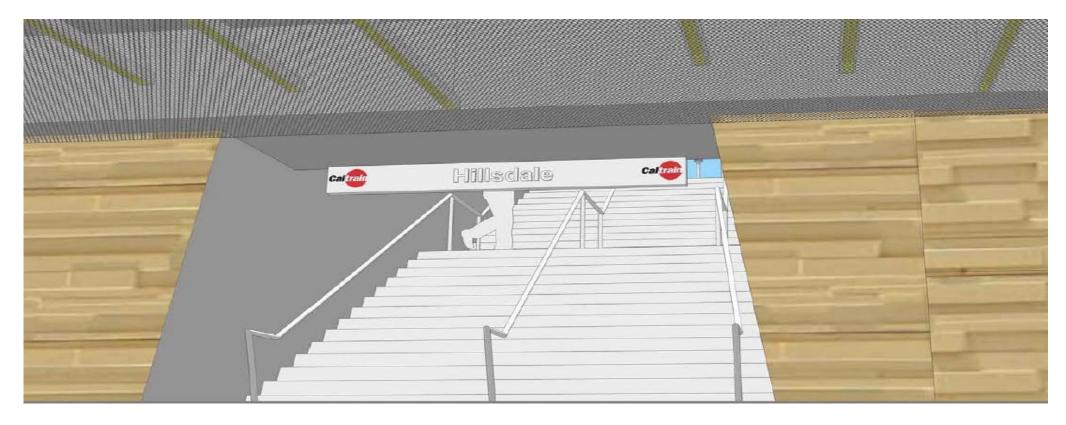


# Station Improvements – Mosaic Wall





# Station Improvements



Stairway Entrance to Platform



# Station Improvements - Platform



New Station Platform, Shelters, Lights



# Station Improvements - Furnishings









# Station Improvements





# **Project Contact Information**

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