

Bicycle Advisory Committee

CORRESPONDENCE

Part 1

January 21, 2016

From: [Heyward Robinson](#)
To: [Tietjen, Brent](#); [Caltrain, Bac \(@caltrain.com\)](#)
Cc: [ATissier@smcgov.org](#); [jgee@redwoodcity.org](#); [Mueller, Raymond D](#); [Cline, Richard A](#); [Murphy, Seamus](#); [PMoran@smcgov.org](#); [Police Chief](#)
Subject: Re: Your Online Police Report 15-11338 Has Been Approved
Date: Tuesday, January 05, 2016 10:11:08 PM

Brent,

Thanks for your reply. We just purchased a new bike for my son. The bike store owner said that he has heard of many many bikes being stolen while parked at the Menlo Park train station. Is there any way to reduce the number of these thefts and/or catch those responsible?

Heyward

On 1/5/16 4:45 PM, Tietjen, Brent wrote:

> Hi Mr. Robinson,

>

> I apologize for the delayed response to your latest email. I checked with staff and we are not aware of any surveillance cameras at the station. There may be cameras installed and monitored by other property owners around the station, but if there are we do not have knowledge of or access to them.

>

> Best,

>

> Brent Tietjen, Acting Community Relations Officer

> SamTrans | Caltrain | TA

> 1250 San Carlos Ave.

> San Carlos, CA 94070-1306

> 650-508-6495

> tietjenb@samtrans.com

>

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>

> -----Original Message-----

> From: Heyward Robinson [<mailto:hrobi@comcast.net>]

> Sent: Monday, December 14, 2015 3:44 PM

> To: Caltrain, Bac (@caltrain.com)

> Cc: Tietjen, Brent; ATissier@smcgov.org; jgee@redwoodcity.org; [Mueller, Raymond D](#); [Cline, Richard A](#); [Murphy, Seamus](#); PMoran@smcgov.org

> Subject: Re: Your Online Police Report 15-11338 Has Been Approved

>

> Brent,

>

> Thanks for your reply and for getting this to the attention of the appropriate maintenance crew. Do you know if there are and surveillance cameras in the vicinity? I sense that bikes are frequently stolen from this location and that some of the the thieves might be captured on video.

>

> Heyward Robinson

>

> Sent from my iPhone

>

>> On Dec 11, 2015, at 3:49 PM, Caltrain, Bac (@caltrain.com) <baccaltrain@samtrans.com> wrote:

>>

>> Dear Mr. Robinson,

>>

>> Thank you for your message to the Caltrain Bicycle Advisory Committee (BAC). This message will be included in the correspondence packet for the next BAC meeting.

>>

>> I apologize for the negative experience you've experience at the Menlo Park Caltrain Station. I've have notified our station maintenance crew of the damaged bicycle rack and they will have it repaired as soon as possible.

>>

>> Please feel free to contact me directly via the contact information below if you have additional questions.

>>

>> Thank you again for your message.

>>

>> Best,

>>

>> Brent Tietjen, Acting Community Relations Officer SamTrans | Caltrain

>> | TA Office of Public Affairs

>> 1250 San Carlos Ave.

>> San Carlos, CA 94070-1306

>> 650-508-6495

>> tietjenb@samtrans.com

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>> -----Original Message-----

>> From: Heyward Robinson [<mailto:hrobi@comcast.net>]

>> Sent: Tuesday, December 01, 2015 2:47 PM

>> To: PMoran@smcgov.org

>> Cc: ATissier@smcgov.org; jgee@redwoodcity.org; Caltrain, Bac

>> (@caltrain.com); Mueller, Raymond D; Cline, Richard A

>> Subject: Re: Your Online Police Report 15-11338 Has Been Approved

>>

>> Thank you for sending me the report. The serial number of the bike that was stolen is WSBC 602111835J. The bike is a Specialized make, Sirrus model, size medium, color "neon". The bike was purchased on 8/18/2014 in Menlo Park CA.

>>

>> I am also attaching pictures of the bike rack at the Menlo Park Caltrain station that the bike was locked to. I'll note that the nuts to one leg of the rack are missing, making it possible for bikes to be removed from the rack without having to cut the lock. I would expect that this might create a liability issue for Caltrain. I've attached picture of the rack that makes this clear. I've been told that the rack has been in this condition for some time.

>>

>> I am copying this message to the elected members of the Caltrain Board who represent San Mateo County, as well as Caltrain's Bicycle Advisory Committee. I would also copy Caltrain's management but am unable to find contact information for them. Please contact me if you have any comments or questions.

>>

>> Heyward Robinson

>>

>>> On 11/30/15 6:34 PM, CaSanMateoCountySo@coplogic.com wrote:

>>> Your online report has been approved and the permanent case number is

>>> 15-11338.

>>>

>>> Please note in the attached report that sensitive information has been replaced with *** in order to maintain privacy in emails.

>>>

>>> If you have serial number(s) for the stolen property, please e-mail us the information. We will enter the item(s) into the state-wide automated property system. This system aids law enforcement in identifying property we locate.

>>>

>>> Thank you for using our online reporting system and please e-mail us with any suggestions you have for improving our system.

>>>

>>>
>>> Online Officer
>>> San Mateo County Sheriff's Office
>> --
>> *****
>> Heyward Robinson, Ph.D
>> 650-465-8633 cell
>> hrobi@comcast.net
>> *****
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