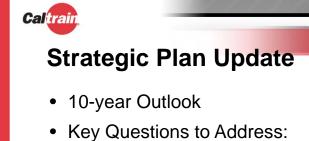


Caltrain,

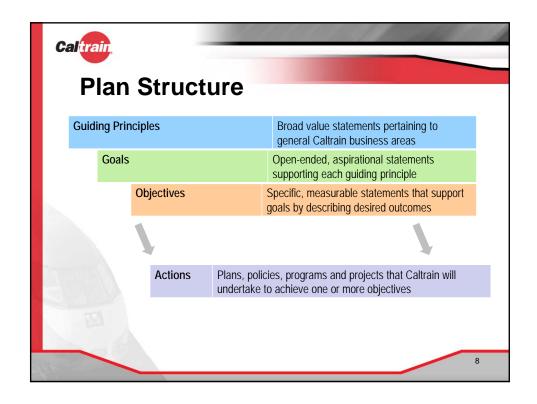
Commitments

- Safety
- On-time quality service
- State of good repair / maintenance
- Modernization
 - Advanced Signal System
 - Corridor Electrification and EMUs
- HSR/Caltrain Blended System





- What do we want to become?
- How are we doing?
- What's ahead of us?
- What do we need to do?
- How are we going to do it?





Draft Guiding Principles & Goals

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Guiding Principle: Ensure the safety of customers, employees and the community

Goals:

- Promote a safety culture
- Support safety regulations
- •Educate customers, employees and communities
- •Support and plan for safe infrastructure

#



Guiding Principle: Establish a long-term, stable financial plan

Goals:

- Deliver services and projects efficiently
- Maximize revenues within context of larger system goals
- Stabilize and expand funding sources
- Develop a funding plan for long-range improvements

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Guiding Principle: Drive growing customer demand with expanded and enhanced service

Goals:

- •Meet customer mobility needs
- Maximize system capacity
- Operate a punctual and dependable service
- •Provide a comfortable and convenient travel experience



Guiding Principle: Maximize utility of system infrastructure

Goals:

- •Maintain state of good repair
- •Invest to improve reliability
- Modernize corridor to enhance safety and capacity
- Prepare for High Speed Rail

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Guiding Principle: Serve as a critical element within the region's transportation and land use system

Goals:

- •Improve connectivity to other systems
- •Encourage alternative modes of station access
- Promote transit supportive development



Guiding Principle: Achieve consensus through effective relationships with communities, partner agencies and stakeholders

Goals:

- •Be transparent, consistent and fair
- Support effective participation
- Identify common goals



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Guiding Principle: Conduct all business in a socially responsible way

Goals:

- •Minimize environmental footprint
- •Address environmental justice
- Promote social equity



