Caltrain Electrification
Project Update
Citizens Advisory Committee
February 16, 2022
Agenda Item 9
March Signal Work
San Mateo and Burlingame

- Key Electrification Project milestone to ensure 2024 project delivery
- Current signal system is not compatible with Caltrain Electrification
- Signal cutover at 17 grade crossings in Burlingame and San Mateo
- Dates: March 14th to April 1st
Temporary Service Schedule

• Temporary train schedule will be in effect March 14, 2022 through April 1, 2022
  – Midday, evening, and weekend schedules will not change
  – Peak service will be reduced: a total of three different limited trains will operate each hour per direction
  – No local service during peak hours
  – Baby Bullet service will be suspended
  – 88 trains will operate each weekday (down from the current 104)

• On April 4, 2022 Caltrain will return to its regular revenue schedule

• Trains will single-track at Broadway, Burlingame, San Mateo, Hayward Park and Hillsdale stations
Customer Outreach

- Landing page on caltrain.com
- Organic Social (Twitter, FB, IG, Nextdoor, Tiktok)
- Paid Digital and Print Ads
- Station Ambassadors
- Email Blasts
- Mobile App Alerts
- Visual Messaging Signage at Stations
- Onboard and Station Announcements
- Press Release
- Amplify message via elected officials, cities, counties,
- Updates to key stakeholders, business groups
- 50% off Fare Promotion for month of April
FOR MORE INFORMATION
WWW.CALTRAIN.COM