




# Title VI Policies for Board Adoption

Board of Directors  
April 4, 2013

The slide features a red background with a white Caltrain logo in the top left corner. The main title is centered in white text. The date and meeting information are in the bottom right. A faint image of a train is visible in the background.




## Presentation Overview

- Title VI background
- Fare & service change policies
- System-wide Service Standards & Policies
- Public engagement

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The slide features a white background with a red border. The Caltrain logo is in the top left. The title 'Presentation Overview' is in bold black text. Below it is a bulleted list of four items in red text. A small number '2' is in the bottom right corner. A faint image of a train is visible in the background.



## Title VI Background

- **Title VI of the Civil Rights Act of 1964:**  
*“No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”*

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## New Federal Requirements

**Requires Board approval and submission to FTA prior to next equity analysis or program submission**

- **Adopt policy on major service changes\***
- **Adopt policies on disparate impact and disproportionate burden for specific populations\***
- **Adopt system-wide service standards and policies**

\* Requires public engagement in the decision-making process to develop new policies


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## Major Service Change Policy

- **Criteria for determining when service change is significant enough to require a thorough analysis of potential effects on protected populations**
- **Proposed policy recommendation:**
  - **Change of 25% or more total revenue train miles per day**
  - **Greater than 50% change in the number of trains stopping at a station per day**

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## Disparate Impact & Disproportionate Burden Policies

- **Determines the threshold when adverse effects of a fare or service change are borne disproportionately by minority or low-income populations**
- **Recommended threshold is 10%**

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## Service Standards & Policies

Established to monitor performance in quantifiable (standards) and qualitative (policies) measures/metrics

- Service Standards
  - Vehicle load
  - Vehicle headway
  - On-time performance
  - Service availability
- Service Policies
  - Vehicle assignment
  - Transit amenities


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## Public Engagement

- Comments taken through March 29
- Four community public meetings in February
- Input channels: e-mail, U.S. mail, website and phone
- Added outreach through community based organizations

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**Questions?**



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The slide features a white background with a red border. In the top-left corner is the Caltrain logo. The word "Questions?" is centered in a large, bold, black font. A faded image of a train is visible in the bottom-left corner. A small number "9" is located in the bottom-right corner of the slide frame.