




Title VI Draft Policies

Board of Directors
Feb. 7, 2013

The slide features a red background with a white Caltrain logo in the top left corner. The title 'Title VI Draft Policies' is centered in white. The date and meeting information are in the bottom right. A faint image of a train is visible in the background.



Presentation Overview

- Title VI summary
- Fare & service change policies
- System-wide Service Standards & Policies
- Public engagement

2

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Title VI Summary

- **Title VI of the Civil Rights Act of 1964 addressed discrimination in most areas of public life in the U.S.:**

“No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”

3




New Federal Requirements

Requires Board approval and submission to FTA prior to next equity analysis or program submission

- **Adopt policy on major service changes***
- **Adopt policies on disparate impact and disproportionate burden for specific populations***
- **Adopt system-wide service standards and policies**

* Requires public engagement in the decision-making process to develop new policies


4



Major Service Change Policy

- **Criteria for determining when service change is significant enough to require a thorough analysis of potential effects on protected populations**
- **Proposed draft policy:**
 - **Change of 25% or more total revenue train miles per day**
 - **Greater than 50% change in the number of trains stopping at a station per day**


5



Disparate Impact Policy



- **Determines the threshold when adverse effects of a fare or service change are borne disproportionately by minority populations**
- **Recommended threshold is 10%**

6




Disproportionate Burden Policy

- **Determines the threshold when adverse effects of a fare or service change are borne disproportionately by low-income populations**
- **Recommended threshold is 10%**



Service Standards & Policies

- **Established to monitor performance in quantifiable (standards) and qualitative (policies) measures/metrics**
- **Have been used to monitor compliance with Title VI in previous triennial program submissions**





Service Standards & Policies

- **Service Standards**
 - Vehicle load
 - Vehicle headway
 - On-time performance
 - Service availability
- **Service Policies**
 - Vehicle assignment
 - Transit amenities

9



Proposed Title VI Schedule

- **January 2013: Inform Board of new Title VI requirements**
- **February 2013: Review proposed Title VI policies with Board**
- **February - March 2013: Conduct public outreach on proposed Title VI policies**
- **March 2013: Additional outreach to community-based organizations**
- **April 2013: Final Title VI policies to Board**

10



Public Meeting Schedule

- Feb. 19, 6:30 p.m. – 8 p.m.
Gilroy Senior Center
- Feb. 21, 10:45 a.m. – 11:30 a.m.
Caltrain Office in San Carlos
- Feb. 26, 5 p.m. - 6:30 p.m.
Bayview Opera House in San Francisco
- Feb. 27, 6:30 p.m. – 8 p.m.
Mountain View City Hall

11




Public Comment

Comments welcome through March 29

- At the community meetings
- E-mail: TitleVI@caltrain.com
- Caltrain c/o Operations Planning
P.O. Box 3006
San Carlos, CA 94070-1360
- Phone: 1.800.660.4287
(TTY 650.508.6448)

12



Questions?

13

