Bicycle Trip Denials

We regret that you were bumped from one of our trains. It is our goal to make sure that every rider has a safe, pleasant ride.

Please take a moment to fill out the form. Your response will be used to assist us in determining trends we can address.

Date bumped (required):

Name (optional):

Station boarding (this can be a drop down option):

Train Departure Time (required):

Destination (drop down option):

Train #, if known (drop down option):

Email address (optional):

We will use your email address to follow up on your submittal.

Add a box - Check here if you are interested in having Caltrain bike-related communications sent to your email address.

Comments (optional):

Thank you for submitting your feedback to Caltrain.

Other options may be to store your bike in lockers at the stations or use the Regional Bike Share Program. Information on the availability of lockers and other bike storage options, as well as the Bike Share program is available at www.caltrain.com/bicycles.

For additional Caltrain information, visit www.caltrain.com.