

Summary of public comments from Bike Plan- Key Findings July 2008	
118	Increase onboard capacity
18	Parking improvements don't help me
14	I need my bike on both ends
14	Charge a fee from bringing bike - I'm willing to pay
10	Please don't eliminate bikes from trains
5	Please don't reduce capacity
4	Reconfigure racks to hold more bikes
18	Want advance info of when there's a 2nd bike car
4	Transit/shuttle services don't serve me as well as a bike
2	Passengers w/o bikes sit in bike car cyclist' seats
7	Remove seats to increase racks
4	Appreciation for current Caltrain onboard
4	Make Bike Cars consistent, i.e. all have 2 or all have one, etc
5	No longer bring bike on due to bumping concerns
5	Conductors are rude to cyclists
2	Would require 2 bikes, one parked at each end
3	Europe is a good model
3	Bike tags need to be more available. Conductors should provide.
8	Will quit riding Caltrain if can't bring bike onboard
2	I'm wasting the value of my fare when bumped
2	Need more oversight (from conductors) to control bike car traffic
1	Dwell time minimized if non-cyclists don't get on/off from northern bike car
1	SF bike station schedule too limited
1	(Perception of) AM SB trains are "empty"
1	Folding bike not an option if you weigh over certain amount
1	Need to provide more room for folding bikes, as luggage racks are filling up
8	Have rental bikes (bike share) at stations
3	Key findings presentation doesn't mention bikes on cars issue.
19	Every train [consist] should have two bike cars
1	Bike vandalized at Cal. Ave. Security an issue there so parking not an option.
3	Concern that lockers being moved at Palo Alto will not be replaced.
1	Bumping at Bayshore station. E.g. what about non-"top 10" stations.
1	Need to understand why focus on only Top 10 stations.
1	Folding bike - Denmark model for smaller size that fits under seats.
1	Conflicts with stair channels/ADA ramps too narrow.
3	The draft plan comment period should be 30 days, not 10 days.
1	22nd street needs lockers.
2	Commuter check should be used to buy bikes.
1	Keep Gallery car instead of Bombardiers. They have more bike capacity.
10	Conductors need to enforce bikes on board rules e.g. tags at all times.
1	Santa Clara station has no bike lockers.
3	Need valet bike station at Palo Alto.
9	Need bike queues at platforms.
6	Let bikes board first to reduce dwell time.
2	Charge an additional monthly fee for bringing your bike on board.
2	Need security cameras at bike racks.
1	Like monthly lockers at Hillsdale.
4	Need stairs ramps to board Gallery cars; difficult for women, short statured persons.
1	Likes folding bike subsidy.
3	Need take a number system for boarding.
1	Giants games riders are obnoxious and drunk.
4	Folding bikes don't fit under seats.
1	Please list pros and cons of innovative concepts.
1	Person doesn't believe 7% data is true. Thinks it's much more.
2	Should have foldable seats for bike storage when not in use.
4	Use ACE model- hooks instead of racks on bike cars for more space.
1	Need safer bike parking at Hillsdale.
1	How much does it cost to add another bike car.
1	Where do I purchase folding bikes?
2	Need a baggage car for folding bikes. Luggage car too full.
1	Incentivize increased locker use/parking by providing free bike lockers.
1	Have a design contest to see who comes up with most efficient use of bike car space.
6	It's not a bicycle master plan; it's parking and access plan.
2	It's not a bicycle master plan and Caltrain is misappropriating FTA funds by not using it for this purpose.
4	Bike master plan is not based on any real data or evidence on existing or future ridership. In addition, you are "cherry picking" data.
1	Bicycle Master Plan is not integrated into existing documents, such as the Caltrain strategic plan.
1	The BMP should lead to development of a second document from which a priority list of projects should be developed.
1	BMP should identify potential funding sources and opportunities for enhancing the bicycle program.
1	Caltrain's bike boarding system is inconsistent and haphazard. Needs to address consistent level of onboard capacity.
1	SFBC does not support any of innovative concept ideas. Want focus to be on capacity.
1	Can we have bike racks on outside of trains, like buses do?
3	Don't believe 7% number is true, because not counting latent demand.
1	So. SF station also needs access improvements.
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