Objectives

- Current station access by bike
- Inform prioritization station access investment
Methodology

- **Online Survey**
  - October 30 to November 16, 2018
- **Response**
  - 1,309 completed surveys
  - 1,143 completed surveys
  - 87% completed surveys

Promotion

- [www.caltrain.com](http://www.caltrain.com)
- Social Media
- Press Release
- Caltrain Bike Advisory Committee (BAC)
- Peninsula Organizations including Bicycle Organizations
Digital Promotion

- **Boosted Bike Survey Ad**
  - 6,254 Impressions
  - 3,727 Reach
  - 407 Engagement
- **Organic Bike Survey Post (in Ad)**
  - 4,551 Reach
  - 114 Links/Comments/Shares/Clicks
- **All Other Organic Bike Survey Posts**
  - 6,507 Reach
  - 245 Likes/Comments/Shares/Clicks

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**Frequency Riding a Bike to or from a Caltrain Station**

- 6-7 days a week: 33%
- 5 days a week: 15%
- 4 days a week: 12%
- 3 days a week: 13%
- 2 days a week: 10%
- 1 day a week: 10%
- 1-3 days/month: 5%
- Less than once a month: 4%
- Rarely or never: 3%
Most Common “ON” Station

- San Francisco: 18%
- 22nd Street: 8%
- San Mateo: 4%
- Hillsdale: 4%
- San Carlos: 5%
- Redwood City: 3%
- Palo Alto: 6%
- California Avenue: 5%
- San Antonio: 9%
- Mountain View: 7%
- Sunnyvale: 10%
- San Jose Diridon: 18%

Most Common “OFF” Station

- San Francisco: 33%
- Redwood City: 26%
- Menlo Park: 5%
- Palo Alto: 9%
- California Avenue: 4%
- Mountain View: 14%
- San Jose Diridon: 5%
- All Others: 4%
Approximate Distance from Home to “ON” Station

- Less than ½ mile: 11%
- (More than) ½ mile to 1 mile: 4%
- (More than) 1 mile to 2 miles: 22%
- (More than) 2 miles to 5 miles: 25%
- (More than) 5 miles to 10 miles: 33%
- (More than) 10 miles: 25%

Mode from Home to “ON” Station (select all that apply)

- I ride my bike: 80.8%
- I use bike share: 5.2%
- I walk: 19.4%
- I transfer from another transit system or shuttle: 8.8%
- I get dropped off in a personal car, taxi, or shared ride service: 8.6%
- I drive: 8.4%
- Other (please specify): 3.1%
Approximate Distance from “OFF” Station to Final Destination

- Less than ½ mile: 5%
- (More than) ½ mile to 1 mile: 19%
- (More than) 1 mile to 2 miles: 27%
- (More than) 2 miles to 5 miles: 13%
- (More than) 5 miles to 10 miles: 2%
- (More than) 10 miles

Mode from “OFF” Station to Final Destination

- I ride my bike: 76.1%
- I use bike share: 4.9%
- I walk: 25.1%
- I transfer to another transit system or shuttle: 17.4%
- I get picked up in a personal car, taxi, or shared ride service: 2%
- I drive: 0.4%
- Other (please specify): 2.5%
Trip Purpose

- Work: 79%
- School: 15%
- Airport (SFO, San Jose Int'l): 2%
- Social/recreational: 2%
- Shopping: 1%
- Going home: 1%
- Other (please specify): 2%

Riding a Bike to or From a Caltrain Station (select all that apply)

- Not applicable: 7.3%
- I park my bike at a station: 9.4%
- I bring my bike on board: 81%
- I use bike share: 7.4%
- Other (please specify): 2.3%
Top Reason for Taking Bike on Board

- Having my bike with me all day gives me greater flexibility (36%)
- Bringing my bike on board minimizes my overall travel costs (16%)
- Bringing my bike on board minimizes the chances of my bike getting stolen (15%)
- I enjoy being a part of the bike community on the train (10%)
- I do not need to carry any extra locks, cards, keys etc. during my trip (5%)
- Bringing my bike on board minimizes my overall travel time (4%)
- Other (please specify) (0.5%)

Factors Which May Influence Bike Parking at a Station

<table>
<thead>
<tr>
<th>Secure, “on-demand” bike lockers (electronic lockers)</th>
<th>Might consider at Origin Station</th>
<th>Might consider at Destination Station</th>
<th>Would not consider</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>50%</td>
<td>30.8%</td>
<td>38.7%</td>
<td>652</td>
</tr>
<tr>
<td>A staffed or “valet” bike parking facility</td>
<td>39.8%</td>
<td>27.9%</td>
<td>30.8%</td>
<td>1192</td>
</tr>
<tr>
<td>Secure, “on-demand” enclosed parking facility (bike room or cage with bike racks)</td>
<td>43.3%</td>
<td>30%</td>
<td>45.3%</td>
<td>1188</td>
</tr>
<tr>
<td>A “reserved” bike locker that is assigned specifically to you</td>
<td>34.7%</td>
<td>25.8%</td>
<td>54.5%</td>
<td>1189</td>
</tr>
<tr>
<td>An extensive bike share program</td>
<td>29.4%</td>
<td>43.4%</td>
<td>49.5%</td>
<td>1189</td>
</tr>
<tr>
<td>An extensive electric bike share program</td>
<td>29.7%</td>
<td>41%</td>
<td>51.2%</td>
<td>1190</td>
</tr>
<tr>
<td>An extensive electric scooter share program</td>
<td>22.4%</td>
<td>32.1%</td>
<td>62%</td>
<td>1189</td>
</tr>
<tr>
<td>Designated “overnight” bike facilities where I could securely park my bike, even for multiple days at a time</td>
<td>32.8%</td>
<td>33%</td>
<td>34%</td>
<td>1191</td>
</tr>
<tr>
<td>Abundant, well designed bike racks located in high visibility areas</td>
<td>24.8%</td>
<td>19.5%</td>
<td>69.1%</td>
<td>1192</td>
</tr>
</tbody>
</table>
Ratings for Parking Facilities or Programs at Stations

<table>
<thead>
<tr>
<th>Rating</th>
<th>5 Very Important</th>
<th>4</th>
<th>3</th>
<th>2</th>
<th>1 Not at all Important</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Secure, “on-demand” bike lockers (electronic lockers)</td>
<td>29.0%</td>
<td>20.4%</td>
<td>18.5%</td>
<td>0%</td>
<td>11.7%</td>
<td>1,409</td>
</tr>
<tr>
<td>A staffed or “valet” bike parking facility</td>
<td>0%</td>
<td>16.8%</td>
<td>18.6%</td>
<td>18.5%</td>
<td>29.3%</td>
<td>1,342</td>
</tr>
<tr>
<td>Secure, “on-demand” enclosed parking facility (bike room or cage with bike racks)</td>
<td>23.0%</td>
<td>22.3%</td>
<td>19.0%</td>
<td>0%</td>
<td>13.4%</td>
<td>1,433</td>
</tr>
<tr>
<td>A “reserved” bike locker that is assigned specifically to you</td>
<td>14.7%</td>
<td>0%</td>
<td>19.1%</td>
<td>21.4%</td>
<td>31.3%</td>
<td>1,298</td>
</tr>
<tr>
<td>An extensive bike share program</td>
<td>25.2%</td>
<td>18.3%</td>
<td>19.6%</td>
<td>0%</td>
<td>18.5%</td>
<td>1,371</td>
</tr>
<tr>
<td>An extensive electric bike share program</td>
<td>20.4%</td>
<td>17.1%</td>
<td>21.1%</td>
<td>0%</td>
<td>24.4%</td>
<td>1,348</td>
</tr>
<tr>
<td>An extensive electric scooter share program</td>
<td>16.0%</td>
<td>0%</td>
<td>20.5%</td>
<td>15.2%</td>
<td>35.2%</td>
<td>1,293</td>
</tr>
<tr>
<td>Designated “overnight” bike facilities where I could securely park my bike, even for multiple days at a time</td>
<td>17.5%</td>
<td>0%</td>
<td>21.6%</td>
<td>17.8%</td>
<td>26.9%</td>
<td>1,329</td>
</tr>
<tr>
<td>Abundant, well designed bike racks located in high visibility areas</td>
<td>25.1%</td>
<td>17.5%</td>
<td>18.2%</td>
<td>0%</td>
<td>21.7%</td>
<td>1,351</td>
</tr>
</tbody>
</table>

Next Steps