Bicycle Advisory Committee - Follow Up Items

FOLLOW UP REPORT - BAC as of May 2013					
Requestor	Request for Action	Staff Responsible	Dt. Requested	Dt. Completed	Comments
Darcy Forsell	Bike tips on Caltrain Connection - how to keep bike safe, keep serial numbers, don't leave items attached to bikes, report suspicious people immediately to 1-877-SAF-RAIL.	Tasha Bartholomew	5/16/2013	7/18/2013	An article on bike theft prevention tips will be included in the next edition of Caltrain Connection, which will be printed in July.
Edward Saum	Trains 272 and 376 share the same platform out of San Francisco and it causes congestion as people are waiting and crowding by the doors.	A. Maguigad	5/16/2013	7/18/2013	Caltrain policy is that two trains do not actively share a platform at San Francisco (either one boarding and one detraining or both boarding or both detraining). Occasionally, there are times when this happens due to service disruptions or a need to reposition equipment. We continue to work with our contract operator on these types of issues. In the future, please give us the date(s) when this occurs so we can investigate more thoroughly.

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