

Adopted – May 6, 1992  
Revised – October 1, 2017  
Effective – January 1, 2020

**PENINSULA CORRIDOR JOINT POWERS BOARD  
STATE OF CALIFORNIA**

\* \* \*

**CALTRAIN FARE STRUCTURE**

This document establishes the fare structure for use of Caltrain passenger rail service, which operates between San Francisco and Gilroy, California. For pricing, refer to Section V, Fare Chart.

**I. FARE CATEGORIES**

**A. FULL FARE**

Full Fares apply to all customers except those who qualify for an Eligible Discount Fare or the Means-Based Fare Pilot Program.

**B. ELIGIBLE DISCOUNT FARE**

Customers qualifying for the Eligible Discount Fare pay one-half of the Full Fare, rounded to increments of approximately \$0.25. A customer qualifies for the Eligible Discount Fare by meeting or possessing any one or more of the requirements below. Proof of age or appropriate identification may be necessary when ticket is requested by the conductor or fare inspector.

1. Aged 65 years or older.
2. Aged 18 years or younger.
3. Disabled Person Placard Identification Card issued by the California State Department of Motor Vehicles (DMV).
4. Medicare Card.
5. Regional Transit Connection (RTC) Discount Card for persons with disabilities, including Clipper® cards that are designated as RTC Discount Cards. A personal care attendant travelling with an RTC Discount Card holder can pay the Eligible Discount Fare if the RTC Discount Card is marked with an attendant symbol.
6. Valid transit discount card issued by another California transit agency, which is equivalent to the RTC Discount Card.

**C. MEANS-BASED FARE PILOT PROGRAM**

The Regional Means-Based Fare Pilot Program (Pilot Program), administered by the Metropolitan Transportation Commission, will run for 12 to 18 months. Under

the Pilot Program, Caltrain will offer participants a 20 percent discount off of One-way Clipper Card Fares to adults enrolled in the Pilot Program.

The Means-Based Fare is available only to participants who apply, are accepted and enroll in the Pilot Program. Participation is limited to adults aged 19 through 64, who are current residents in one of the nine San Francisco Bay Area counties, and who have an annual household income level at or below 200 percent of the Federal Poverty Level. Once the Pilot Program launches, information about the application process will be posted on Caltrain's website at [www.caltrain.com](http://www.caltrain.com).

**D. SWORN PEACE OFFICERS**

Uniformed and non-uniformed, sworn peace officers showing proper identification are allowed to ride Caltrain without paying a fare.

**E. CHILDREN FOUR YEARS OR YOUNGER**

One child aged four years or younger accompanied by a paying adult may ride Caltrain without paying a fare. Additional children traveling with the same adult are required to pay a fare.

**F. SPECIAL PROMOTIONAL FARES**

From time to time, the Executive Director may authorize the establishment of special or promotional fares.

**G. GROUP TRAVEL DISCOUNT**

A 10 percent discount on regular cash fares is provided to fare-paying groups of 25 or more passengers that pre-purchase through the Caltrain Group Travel program.

**II. CALTRAIN TICKET TYPES & FARE PAYMENT**

**A. ONE-WAY TICKET**

Valid for use within four hours of the date and time sold. One-way Tickets are honored for one-way passage away from the point of origin, including stopovers/transfers, within the zone(s) indicated on such tickets.

**B. DAY PASS**

Valid for use on a single day, through the last train on the service day on which sold. Day passes are honored for unlimited travel within the zone(s) indicated on the ticket.

**C. MONTHLY PASS**

Valid for use for the calendar month for which issued. Monthly Passes are honored for unlimited weekday trips between the zone(s) indicated on such passes. On Saturdays, Sundays and holidays, Monthly Passes are honored for unlimited trips between all zones. The Monthly Pass multiplier is 15 days per month (30 x One-way Ticket fare). Purchasers of Monthly Passes are eligible to purchase a Monthly Parking Pass.

**D. ZONE UPGRADE TICKET**

Valid for use within four hours of the date and time sold. Zone Upgrade Tickets are valid only when accompanying a Monthly Pass or a valid paper One-way Ticket or Day Pass, and cannot be used alone. The Zone Upgrade Ticket will be honored for one-way passage for additional zones purchased beyond the original ticket's zone limits. The Zone Upgrade Ticket's validity period does not supersede the original ticket's validity period.

**E. GO PASS**

Valid for use within the calendar year for which issued. The Go Pass is an annual transit pass sold to universities and other employers for all of their students and/or employees that work more than 20 hours per week, with an option to have employees that work 20 hours or less per week and interns participate. The Go Pass also is sold to residential complexes for all residents aged five years and older. Go Passes are subject to the terms of agreements between the JPB and each participating university/employer/residential complex.

The Go Pass is a sticker affixed to a valid university, employer or residential complex-issued photo identification card. The Go Pass also is offered on Clipper as part of a pilot program. The Go Pass is honored for unlimited trips between all zones. Go Pass participants are eligible to purchase a Monthly Parking Permit.

**F. FARE PAYMENT**

1. **Ticket Vending Machines.** Customers may purchase the following fare products at Caltrain stations via the ticket vending machines: (i) One-way Ticket; (ii) Day Pass; and (iii) Zone Upgrade. Cash, credit and debit cards are accepted.
2. **Mobile Ticketing Application Pilot Program.** Customers may purchase the following fare products via the Caltrain Mobile App: (i) One-way Ticket; (ii) Day Pass; and (iii) Zone Upgrade. Credit and debit cards, PayPal, Google Pay and Apple Pay are accepted.
3. **CLIPPER.** Customers may purchase the following fare products via the Clipper regional transit fare payment system: (i) One-way Ticket; (ii) Monthly Pass. Customers paying with Clipper for a One-way ride receive a 25-cent discount (Full Fare) or 15-cent discount (Eligible Discount Fare) compared to paper and mobile tickets.

The Clipper card, which is issued and administered by the Metropolitan Transportation Commission (MTC), is valid for use on public transit services throughout the San Francisco Bay Area. MTC may establish fees and a cash minimum associated with the use of a Clipper card.

JPB staff is empowered to distribute fare media through other means (e.g. a website) without amendment of this document.

**III. DESCRIPTION OF ZONES**

The zone designations for Caltrain service are:

<u>Zone 1</u> San Francisco 22 <sup>nd</sup> Street Bayshore South San Francisco San Bruno	<u>Zone 2</u> Millbrae Broadway* Burlingame San Mateo Hayward Park Hillsdale Belmont San Carlos Redwood City	<u>Zone 3</u> Atherton* Menlo Park Palo Alto Stanford Stadium^ California Avenue San Antonio Mountain View Sunnyvale
<u>Zone 4</u> Lawrence Santa Clara College Park# San Jose Diridon	<u>Zone 5</u> Capitol# Blossom Hill#	<u>Zone 6</u> Morgan Hill# San Martin# Gilroy#

\* Weekend service only

^ Football/Other Select Levy Stadium events only

# Weekday service only

**IV. GENERAL CONDITIONS**

**A. CONDITIONS OF USE**

Tickets and passes are nontransferable. Tickets mutilated, altered or changed in any way, or used in any manner other than in accordance with the provision of this Fare Structure shall be forfeited.

**B. ENFORCEMENT**

Passengers must have a valid ticket before boarding to ride Caltrain. Fares will be enforced by a Proof-of-Payment system as adopted and amended from time to time by the JPB. Proof of fare payment must be carried at all times while on Caltrain and must be presented for inspection upon request. Passengers without valid tickets are subject to written warnings and citations with monetary penalties as authorized by California law.

**C. STOPOVERS/TRANSFERS**

Stopovers and transfers are permitted within zones indicated on tickets provided travel is completed within the ticket's validity period. For One-way Tickets, travel can only continue and be completed in the original direction of travel. One-way Tickets cannot be used to reverse direction.

**D. DELAYS**

When a customer holding a valid ticket is delayed because of washout, wreck or other obstruction to tracks, public calamity, an act of God or of the public

enemy so that the validity period of a passenger's ticket has expired, such ticket's validity may be extended by the conductor or fare inspector to the extent of such delay.

**E. REFUNDS**

1. One-way, Day Pass, and Zone Upgrade Tickets  
One-Way, Day Pass and Zone Upgrade Tickets are not subject to refund.
  
2. Go Passes  
Fees paid for Go Passes are subject to refund only in case of termination of a contract between the JPB and the Go Pass employer/university/residential complex. The JPB will refund the pro-rated portion of the Go Pass fee paid by the participating agency (equivalent to the number of unused months), less an administration fee, within 30 days of the contract termination date, provided that within 10 working days of the effective termination date, all undistributed Go Passes issued to the participating agency are returned to the JPB and the participating agency verifies in writing that it has made every good faith effort to collect or destroy all Go Passes that it distributed.
  
3. Monthly Passes  
Unused Monthly Passes may be returned for a full refund prior to the date the passes first become valid.

Monthly Passes returned for a refund during the validity period will be refunded for the difference between the fare paid and the value of the transportation furnished. The value of transportation furnished will be considered to be the value of two one-way fares per weekday up to the date the pass is returned.

V. FARE TABLE

Zones Travelled	Fare Type	Payment Option	Category	Current	Eff.	Eff.	Eff.	Eff.	Eff.
					1/1/2020*	4/1/2020	7/1/2020	7/1/2022	7/1/2024
1	One-way	Ticket Machine, Mobile App	Adult	\$3.75		\$4.25		\$4.75	
			Eligible Discount	\$1.75		\$2.00		\$2.25	
		Clipper	Adult	\$3.20	\$3.50	\$4.00		\$4.50	
			Adult Means-based*		\$2.55	\$2.80	\$3.20		\$3.60
			Eligible Discount	\$1.60		\$1.85		\$2.10	
			Day Pass	Ticket Machine, Mobile App	Adult	\$7.50		\$8.50	
	Eligible Discount	\$3.75			\$4.25		\$4.75		
	Monthly Pass	Clipper	Adult	\$96.00	\$105.00	\$120.00		\$135.00	
			Eligible Discount	\$48.00		\$55.50		\$63.00	
	2	One-way	Ticket Machine, Mobile App	Adult	\$6.00		\$ 6.50	\$ 6.75	\$ 7.25
Eligible Discount				\$2.75		\$ 3.00	\$ 3.25	\$ 3.50	
Clipper			Adult	\$5.45	\$5.75	\$ 6.25	\$ 6.50	\$ 7.00	
			Adult Means-based*		\$4.35	\$4.60	\$ 5.00	\$ 5.20	\$ 5.60
			Eligible Discount	\$2.60		\$ 2.85	\$ 3.10	\$ 3.35	
			Day Pass	Ticket Machine, Mobile App	Adult	\$12.00		\$ 13.00	\$ 13.50
Eligible Discount		\$6.00			\$ 6.50	\$ 6.75	\$ 7.25		
Monthly Pass		Clipper	Adult	\$163.50	\$172.50	\$ 187.50	\$ 195.00	\$ 210.00	
			Eligible Discount	\$78.00		\$ 85.50	\$ 93.00	\$ 100.50	
3		One-way	Ticket Machine, Mobile App	Adult	\$8.25		\$ 8.75	\$ 9.25	\$ 9.75
	Eligible Discount			\$3.75		\$ 4.00	\$ 4.50	\$ 4.75	
	Clipper		Adult	\$7.70	\$8.00	\$ 8.50	\$ 9.00	\$ 9.50	
			Adult Means-based*		\$6.15	\$6.40	\$ 6.80	\$ 7.20	\$ 7.60
			Eligible Discount	\$3.60		\$ 3.85	\$ 4.35	\$ 4.60	
			Day Pass	Ticket Machine, Mobile App	Adult	\$16.50		\$ 17.50	\$ 18.50
	Eligible Discount	\$8.25			\$ 8.75	\$ 9.25	\$ 9.75		
	Monthly Pass	Clipper	Adult	\$231.00	\$240.00	\$ 255.00	\$ 270.00	\$ 285.00	
			Eligible Discount	\$108.00		\$ 115.50	\$ 130.50	\$ 138.00	

Zones Travelled	Fare Type	Payment Option	Category	Current	Eff. 1/1/2020*	Eff. 4/1/2020	Eff. 7/1/2020	Eff. 7/1/2022	Eff. 7/1/2024
4	One-way	Ticket Machine, Mobile App	Adult		\$10.50		\$ 11.00	\$ 11.75	\$ 12.25
			Eligible Discount		\$4.75		\$ 5.00	\$ 5.75	\$ 6.00
		Clipper	Adult		\$9.95	\$10.25	\$ 10.75	\$ 11.50	\$ 12.00
			Adult Means-based*		\$7.95	\$8.20	\$ 8.60	\$ 9.20	\$ 9.60
	Eligible Discount		\$4.60		\$ 4.85	\$ 5.60	\$ 5.85		
		Day Pass	Ticket Machine, Mobile App	Adult		\$21.00		\$ 22.00	\$ 23.50
	Eligible Discount				\$10.50		\$ 11.00	\$ 11.75	\$ 12.25
	Monthly Pass	Clipper	Adult		\$298.50	\$307.50	\$ 322.50	\$ 345.00	\$ 360.00
Eligible Discount				\$138.00		\$ 145.50	\$ 168.00	\$ 175.50	
5	One-way	Ticket Machine, Mobile App	Adult		\$12.75		\$ 13.25	\$ 14.25	\$ 14.75
			Eligible Discount		\$5.75		\$ 6.00	\$ 7.00	\$ 7.25
		Clipper	Adult		\$12.20	\$12.50	\$ 13.00	\$ 14.00	\$ 14.50
			Adult Means-based*		\$9.75	\$10.00	\$ 10.40	\$ 11.20	\$ 11.60
	Eligible Discount		\$5.60		\$ 5.85	\$ 6.85	\$ 7.10		
		Day Pass	Ticket Machine, Mobile App	Adult		\$25.50		\$ 26.50	\$ 28.50
	Eligible Discount				\$12.75		\$ 13.25	\$ 14.25	\$ 14.75
	Monthly Pass	Clipper	Adult		\$366.00	\$375.00	\$ 390.00	\$ 420.00	\$ 435.00
Eligible Discount				\$168.00		\$ 175.50	\$ 205.50	\$ 213.00	
6	One-way	Ticket Machine, Mobile App	Adult		\$15.00		\$ 15.50	\$ 16.75	\$ 17.25
			Eligible Discount		\$6.75		\$ 7.00	\$ 8.25	\$ 8.50
		Clipper	Adult		\$14.45	\$14.75	\$ 15.25	\$ 16.50	\$ 17.00
			Adult Means-based*		\$11.55	\$11.80	\$ 12.20	\$ 13.20	\$ 13.60
	Eligible Discount		\$6.60		\$ 6.85	\$ 8.10	\$ 8.35		
		Day Pass	Ticket Machine, Mobile App	Adult		\$30.00		\$ 31.00	\$ 33.50
	Eligible Discount				\$15.00		\$ 15.50	\$ 16.75	\$ 17.25
	Monthly Pass	Clipper	Adult		\$433.50	\$442.50	\$ 457.50	\$ 495.00	\$ 510.00
Eligible Discount				\$198.00		\$ 205.50	\$ 243.00	\$ 250.50	

\* Means-based fare effective date is dependent on launching the regional pilot program led by Metropolitan Transportation Commission and the fare is applicable throughout the existence of the pilot program. The fare table may not reflect the end of the pilot program after 12-18 months of its launch.

	Payment Option	Category	Current	Eff. 1/1/2020*	Eff. 4/1/2020	Eff. 7/1/2020	Eff. 7/1/2022	Eff. 7/1/2024
Zone Upgrade	Ticket Machine, Mobile App	Adult		\$2.25			\$2.50	
		Eligible Discount		\$1.00			\$1.25	

### Go Pass Fare Chart

Go Pass	Current	Eff. 1/1/2020	Eff. 1/1/2022	Eff. 1/1/2024
Minimum Cost	\$ 23,940	\$ 28,728	\$ 30,159	\$ 31,584
Per Eligible Rider	\$ 285	\$ 342	\$ 359	\$ 376