Caltrain Bike Parking Management Plan
Citizens Advisory Committee

Overview

• Context
• Summary findings and recommendations
• Next steps
Bike Parking Management Plan

- Context:
  - Capacity and Access Issues
  - Forthcoming Caltrain Electrification
  - Growing Bike-Based Trips

- Key Questions:
  - What is the potential market for bike parking at Caltrain?
  - How can Caltrain deliver a high quality bike parking system?

Overall Mode of First and Last Mile Connections to Caltrain

Source: 2014 Caltrain On-Board Transit Survey Data
Occupancies of Bike Parking Facilities

Participants’ Reported Use of Bike Parking Facilities vs. Caltrain’s Current Bike Parking Facility Supply

Source: 2016 Online Survey

Source: Caltrain
Survey Results

Percentage of online survey respondents that would consider using the bike parking facility instead of bringing bike on board the train:

- Staffed, secure bike valet: 80%
- On-demand bike lockers: 75%
- Unstaffed, secure, enclosed facility: 66%
- Reserved bike locker: 60%
- Bike racks: 49%
- Extensive bike share program: 45%

Source: 2016 Online Survey

Goals & Performance Measures

- Goals for Bike Parking System:
  - Enhance the customer experience for Caltrain passengers
  - Provide a viable alternative to bringing a bicycle on board for Caltrain passengers
  - Make efficient use of Caltrain’s resources

- Performance Measures:
  - Established for each goal to track progress towards achievement
  - Will be used to guide decision-making about the bike parking system
Current Management Issues

- Current bike parking supply and management isn’t meeting customers’ needs
- Challenges implementing capital improvements to bike parking
- Multiple departments are involved in management and administration currently – no clear “owner” focused primarily on bike parking

Recommended Change to Management Approach

- **Primary Responsibility**: Management and administration of system delegated to third party bike parking specialists
- **Secondary Responsibility**: Dedicated project manager in Rail Operations department to lead RFP, funding efforts
- Additional support from Caltrain staff in Planning, Real Estate, Rail Operations, Marketing, etc. as needed
Capital Improvements to Follow Management Changes

- Plan recommends a significant increase in bike parking capacity throughout the system
  - Preference for parking options that are secure and easy to use
- Funding for capital improvements must be pursued
- Feasibility studies and detailing planning for capital improvements to follow

Next Steps

- Draft Plan is posted online for public review
  - Please send comments by email to Mary Beveridge and Melissa Jones
- August 24, 2017: Next BAC Meeting
- September 2017: Revisions to Plan as needed
- October 2017: update Caltrain’s Board of Directors with Final Plan
- Implementation
Thank you!