

CEMOF Monitoring Committee
Contact Report

Date Received	Time	Method*	Consumer Name	Comment Summary	Initial Response	Date Closed	Response Given
1/27/2011	10:39 PM	W	Saum	Horns souding between 10:30 pm and midnight for several nights.	2/1/2011	2/16/2011	Email sent and called placed to neighbor asking for specific location of noise. Determined noise was coming from Diridon station area. Conveyed information to neighbor and community listserves
2/17/2011	12:00 AM	T	Brabson	Train engines idling all night long.	2/17/2011	2/18/2011	Amtrak General Foreman and on-dute staff were interviewed. It was determined that all operations were within normal parameters for the nighttime.
3/10/2011	12:11 AM	T	Vennewitz-Pierce	Screeching noise on the tracks	N/A	N/A	Caller stated they did not want a return call. While no abnormal operations at CEMOF caused the screeching, it was likely a UP train. Staff checked on all rail lubricators, which are in good working order.
3/15/2011	12:13 AM	W	Nieset	Horns souding between 11:30 pm and midnight.	3/16/2011	3/28/2011	Source of horn honking could not be identified.
7/6/2011	11:41 AM	W	Tremaine	Noisy Caltrain engine	7/7/2011	7/7/2011	Mechanical advises that Locomotive 915 has been shopped for Preventive Maintenance. It was load tested at CEMOF the afternoon of 7/6 to complete the inspection. Apologized to neighbor for any convenience this may have caused.
7/16/2011	12:58 AM	W	Guth	Late night maintenance of tracks keeping neighbor awake.	7/18/2011	Pending	Called neighbor to receive more specifics on the disturbance. Final response pending.

* D = Direct call or email to staff, T = Telephone Call to CSC or Hotline, W = Website