



Monthly Safety and Security Report May 2017

Safety Highlights

Caltrain provided additional service on the third Sunday of May to the annual Bay to Breakers events. Safety and security personnel provided support in safeguarding the many enthusiastic passengers that rode Caltrain to this 100+ year old race in San Francisco.

Safety trained Caltrain Ambassadors assisted thousands of passengers at the San Jose Diridon and Palo Alto stations.



San Jose Diridon Station channeling set up

Caltrain provided two 10-railcar and two 6-railcar trains prior to normal Sunday service so the riders would arrive in time for the 8 a.m. race commencement.



Palo Alto Station channeling set up

Barricades were set up and provided effective channeling to guide passengers to ticket vending machines and designated entry points. Transit PD addressed concerns such as fare evasion, open alcoholic beverage containers, and passenger behavior issues.

At Caltrain, reliability, safety, and security are always priority.

Education

Rail Safety Presentations/Activities	City	Attendees
3 rd Annual Caminar Mental Health Symposium	Woodside	300



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Enforcement

Event	MAY 2017	YTD 2017
Felony and Misdemeanor Arrests (all)	11	74
Parking Citations	248	1447
Traffic Citations	34	295
All Other Infraction Citations (including trespassing)	82	461
Ejections/Contacts: Train, Station, Right of Way	39	139
Proof-of-Payment Citations	0	73
Crisis Interventions w/ Emergency Commitments	4	17
Total Calls For Police Service	976	4212

Significant Events

May 1 – May 31: During this period, the Transit Police conducted monthly High-Intensity Strategic Enforcement Program (HISEP) initiatives targeting education and enforcement in locations where persons may engage in unsafe behavior.

- The Transit Police responded to four reports of persons trespassing on the Caltrain right of way. In each instance, the person was cited and released.
- The Transit Police cited 78 persons for safety violations as part of the HISEP effort.

May 1 - May 31: The Transit Police conducted several enforcement measures in association with Caltrain’s special baseball service:

- Extra security details were assigned to the 4th and King Station in San Francisco.
- One person was cited for ‘minor in possession of alcohol’.

May 1 - May 31: The Transit Police conducted routine security checks at various Caltrain stations. As a result, two persons were arrested on outstanding misdemeanor warrants. In each instance, the person was booked into county jail.

The Transit Police would like to remind Caltrain patrons to keep your vehicle doors locked and not leave anything of value visible inside the vehicle.

May 10: The Transit Police responded to the San Carlos Caltrain Station on a report of an adult male who was trying to enter an occupied vehicle. Upon arrival, Deputies were flagged down by the owner of the vehicle as his vehicle was being driven away. The vehicle was then abandoned and the operator fled on foot. Transit PD detained the individual. This case is under investigation by Transit Police.



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May 21: The Transit Police responded to the San Jose Diridon Caltrain Station on a report of an adult male who called “911” and possibly contemplating suicide. The person was located, taken into protective custody, and transported to emergency psychiatric care.

May 23: The Transit Police responded to the Santa Clara Caltrain Station on a report of an adult male who was acting erratically and possibly contemplating suicide. The person was located, taken into protective custody, and transported to emergency psychiatric care.

May 24: The Transit Police responded to the Millbrae Caltrain Station on a report of an adult male who was at the station acting erratically and was reportedly unable to care for himself. The person was located, taken into protective custody, and transported to emergency psychiatric care.

Bike Thefts:

May 1 - May 31: The Transit Police received six reports of bicycle thefts at various Caltrain stations. The largest number of thefts (four) occurred at the Palo Alto Caltrain Station.

Engineering

Maintenance of Way

- Surfaced 28,305 lineal feet of mainline track
- Installed 60 tons of mainline ballast
- Installed 58 new wooden ties, mostly at night in preparation for morning revenue service
- Supported Loram rail grinding – completed 22 miles of track during May 2017

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New wood switch ties installed



Rail grinder in operation at night

- Eliminated mud spots near Tunnel 1 in San Francisco



Removed & replaced the fouled ballast and restored the drainage ditch to let the water flow

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Communications & Signals

State of Good Repair work:

- Cleaned and painted signal bungalows



Menlo Park Pedestrian Crossing

- Cleaned and painted black background on the gate equipment flashers



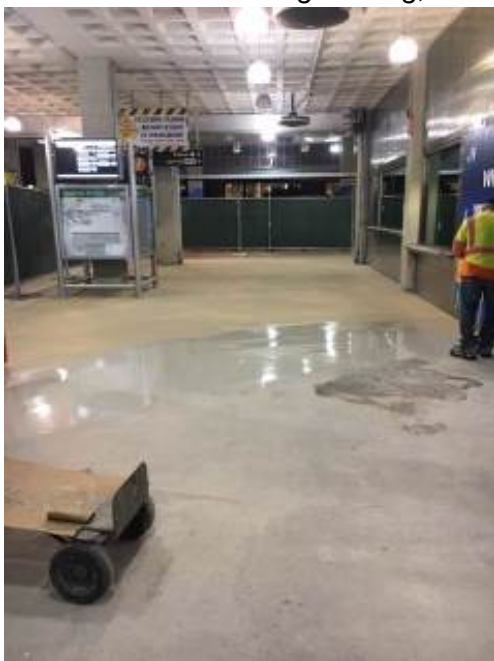
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Stations

The San Francisco Station at 4th & King underwent a major flooring rehabilitation project to eliminate tripping hazards. Over a period of twelve nights, the existing floor was ground down to remove layers of underlayment and paint that had been built up over the past 15 years. An epoxy coating was applied to all areas to provide a level surface; sand was then added on top to make the finish slip resistant. The epoxy coating and sand was repeated two more times to complete this three-layer process.



Removal of the existing flooring; had multiple layers built up over the years



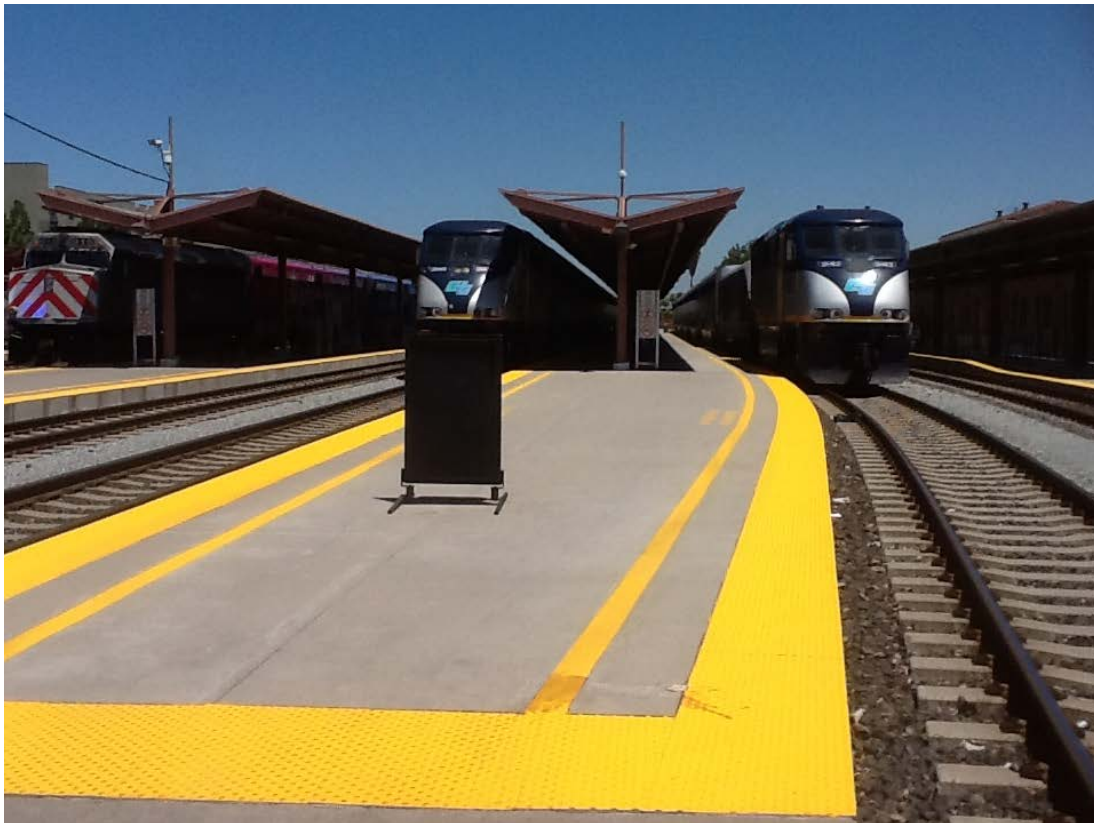
Epoxy coatings & sand added



Completed floor

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- Other items completed at San Francisco Station at 4th & King
 - New Christy Box covers for all utilities beneath the station floor
 - Top-Down cleaning of all windows and surfaces
 - Repainted the exterior doors and new kick plates & kick downs were added
 - Replaced the HVAC unit in the Crew room
 - Repainted all of the green benches inside the station
- Station of the month May 2017 – San Jose Diridon
 - Painted the VTA bus shelters (JPB Maintenance)
 - Greyhound parking spaces
 - Repainted the Finance and Safety Offices within the Station
 - Repainted all of the tactile and the 6-inch yellow safety line along the 8 platforms



Tactile and 6-inch yellow safety lines repainted

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Bus shelters painted

Training focused on the following areas:

- HVAC Packaged unit replacement
- Electrical
- Gas Piping
- Service Disconnects
- Portable lifts