

CEMOF Monitoring Committee
Contact Report

Date Received	Time	Method*	Consumer Name	Comment Summary	Initial Response	Date Closed	Response Given
12/29/2015	11:54 AM	T	Stephanie C	<p>I live within a mile of the San Jose maintenance facility and have been hearing excessive idling noise throughout the night and into early morning. Despite having closed double pane windows the noise has been quite disruptive. I've read some meeting minutes where this has been a problem in the past. Is there something that can be done to limit this noise? I've been hearing it from at least 11pm until 5am and longer. Thank you.</p>	12/30/2015	1/11/2016	<p>After speaking with the manager of CEMOF, who reviewed the daily calendar and reports around the date of your complaint, he found no reports of unusual activities at the facility.</p> <p>Normal activity is the activity related to making the equipment ready for service, such as daily inspections, fueling, train movements to spot in the yard, engine run-ups/horn test/HEP Start-Up and tests, etc. This takes place on nine (9) train sets after the trains' arrivals, many of which are late in the evening and after midnight.</p> <p>An abnormal activity would be a stuck horn, or some extra moves outside of the normal hours of preparation such as disruption in service that requires many more yard moves than normal. The Federal Railroad Administration requires specific fundamental tests to be performed prior to placing the equipment into service.</p>

* D = Direct call or email to staff, T = Telephone Call to CSC or Hotline, W = Website