This tariff covers the sale of tickets, along with parking and bike locker fees, between San Francisco and Gilroy, California, and the intermediate stations on the Peninsula Commute Service ("Caltrain") right of way. For fares, refer to Charts “A” and “B.”

I. **FARE CATEGORIES**

A. **FULL FARE**
   Full fares will apply to all customers 19 years or older except those who qualify for an Eligible Discount ticket. Fares published in this tariff are Full fares, except as otherwise shown herein for Eligible Discount fares.

B. **ELIGIBLE DISCOUNT FARE**
   1. Qualifying customers for the Eligible Discount Fare shall pay one-half of the Full Fare, rounded to increments of approximately $0.25. A customer may qualify for the Eligible Discount Fare by meeting or possessing one of the requirements below. Proof of age or appropriate identification may be necessary when ticket is requested by the conductor or fare inspector.
      
      a. 65 years or older.
      
      b. 18 years or younger.
      
      c. Current Disabled Person Placard Identification Card issued by the California State Department of Motor Vehicles (DMV).
      
      d. Medicare Card.
      
      e. Regional Transit Connection (RTC) Discount Card, including Clipper cards that are designated as RTC Discount Cards. An RTC Discount Card marked with an attendant symbol indicates that the person with a disability may be accompanied by an attendant, who also will be eligible for the Eligible Discount Fare. Such attendant is not eligible for a discount fare when not accompanying the person with a disability and will not be issued an RTC Discount Card.
f. Valid transit discount card issued by another California transit agency, which is equivalent to the Regional Transit Connection Discount Card.

C. **SWORN PEACE OFFICERS**
   Uniformed and non-uniformed, sworn peace officers are allowed to ride any Caltrain trip without paying a fare subject to showing the proper identification.

D. **CHILDREN FOUR YEARS OR YOUNGER**
   A child four years old or younger accompanied by a paying adult may ride Caltrain free of charge.

E. **SPECIAL PROMOTIONAL FARES**
   From time to time, the Executive Director may authorize the establishment of special or promotional fares.

F. **GROUP TRAVEL DISCOUNT**
   A 10 percent discount on regular cash fares will be provided to fare-paying groups of 25 or more that pre-purchase through the Caltrain Group Travel program.

II. **TICKET TYPES**
   Tickets will be honored for transportation on trains operated by the Peninsula Corridor Joint Powers Board (JPB) on the Caltrain service between San Francisco and Gilroy.

   A. **ONE-WAY TICKET**
      Valid for use within four hours of the date and time sold. One-way tickets will be honored for one-way passage away from the point of origin, including stopovers/transfers, within the zone limits.

   B. **DAY PASS**
      Valid for use through the last train on the service day on which sold. Day passes will be honored for unlimited travel within zone limits.

   C. **MONTHLY PASS**
      Valid for use for the calendar month for which issued. Monthly passes will be honored for unlimited weekday trips between zones indicated on the ticket. On Saturdays, Sundays and holidays, the pass will be honored for unlimited trips between all zones. Purchasers of Monthly passes are eligible to purchase a monthly parking permit.

      Effective October 1, 2017, the multiplier used for determining the Monthly Pass price will increase from 13.25 to 14 days per month (28 x One-way Ticket fare).

      Effective July 1, 2018, the Monthly Pass multiplier will increase from 14 to 15 days per month (30 x One-way Ticket fare).

   D. **ZONE UPGRADE TICKET**
      Valid for use within four hours of the date and time sold. Zone Upgrade tickets are valid only when accompanying a Monthly Pass or a valid paper One-way Ticket or Day Pass, and cannot be used alone. The Zone Upgrade Ticket will be honored for one-way
passage for additional zones purchased beyond the original ticket's zone limits. The Zone Upgrade Ticket's validity period does not supersede the original ticket's validity period.

E. **GO PASS**
Valid for use within the calendar year for which issued. The Go Pass is an annual transit pass sold to universities and other employers for all of their students and/or employees that work more than 20 hours per week, with an option to have employees that work 20 hours or less per week and interns participate. The pass also is sold to residential complexes for all residents aged five years and older. The pass is a sticker affixed to a valid university, other employer or residential complex-issued photo identification card. The price of the pass is as follows:

- Effective 2017: $190 per year per eligible user with minimum participation amount of $15,960 per university, other employer or residential complex per year.
- Effective 2018: $237.50 per year per eligible user with minimum participation amount of $19,950 per university, other employer or residential complex per year.
- Effective 2019: $285 per year per eligible user with a minimum participation amount of $23,940 per university, other employer or residential complex per year.

The Go Pass is honored for unlimited trips between all zones. Go Pass participants are eligible to purchase a monthly parking permit.

F. **CLIPPER®**
Valid for use on Caltrain. The Clipper card is a transit fare payment card issued and administered by the Metropolitan Transportation Commission (MTC) that is valid for use on public transit services throughout the San Francisco Bay Area. There may be fees and a cash minimum associated with the use of a Clipper card. Such fees and cash minimums, if any, will be set by the MTC. Customers paying with Clipper for a one-way ride receive a discount of approximately 15 percent on the first zone travelled compared to paper tickets.

III. **DESCRIPTION OF ZONES**
The zone designations for Caltrain service are:

<table>
<thead>
<tr>
<th>Zone 1</th>
<th>Zone 2</th>
<th>Zone 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Francisco</td>
<td>Millbrae</td>
<td>Atherton*</td>
</tr>
<tr>
<td>22nd Street</td>
<td>Broadway*</td>
<td>Menlo Park</td>
</tr>
<tr>
<td>Bayshore</td>
<td>Burlingame</td>
<td>Palo Alto</td>
</tr>
<tr>
<td>South San Francisco</td>
<td>San Mateo</td>
<td>Stanford Stadium*</td>
</tr>
<tr>
<td>San Bruno</td>
<td>Hayward Park</td>
<td>California Avenue</td>
</tr>
<tr>
<td></td>
<td>Hillsdale</td>
<td>San Antonio</td>
</tr>
<tr>
<td></td>
<td>Belmont</td>
<td>Mountain View</td>
</tr>
<tr>
<td></td>
<td>San Carlos</td>
<td>Sunnyvale</td>
</tr>
<tr>
<td></td>
<td>Redwood City</td>
<td></td>
</tr>
</tbody>
</table>
IV. **RATES OF FARE**
The rates of fare for Caltrain service effective October 1, 2017 are shown on Chart “A.” The rates of fare for Caltrain service effective July 1, 2018 are shown on Chart “B.”

V. **GENERAL CONDITIONS**

A. **CONDITIONS OF USE**
Tickets and passes are nontransferable. Tickets mutilated, altered or changed in any way, or used in any other manner than in accordance with the provision of this tariff shall be forfeited.

B. **ENFORCEMENT**
Passengers must have a valid ticket before boarding to ride Caltrain. Fares will be enforced by a Proof-of-Payment system as adopted and amended from time to time by the JPB. Proof of fare payment must be carried at all times while on Caltrain and must be presented for inspection upon request. Passengers without a valid ticket are subject to written warnings and citations with monetary penalties as authorized by California law.

C. **STOPOVERS/TRANSFERS**
Stopovers and transfers are permitted within zones indicated on tickets provided travel is completed within the ticket's validity period. For One-way tickets, travel can only continue and be completed in the original direction of travel. One-way tickets cannot be used to reverse direction.

D. **DELAYS**
When a customer holding a valid ticket is delayed because of washout, wreck or other obstruction to tracks, public calamity, an act of God or of the public enemy so that the validity period of a passenger’s ticket has expired, such ticket's validity may be extended by the conductor or fare inspector to the extent of such delay.

E. **REFUNDS**
1. **One-way, Day Pass, and Zone Upgrade Tickets and Parking Permits**
   These tickets and parking permits are not subject to refund.

2. **Go Passes**
   JPB shall refund the pro-rated portion of the fee paid by the participating agency (equivalent to the number of unused months), less an administration fee, within 30 days of the termination date, provided that within 10 working days of the effective
termination date all undistributed Go passes issued to participating agency are returned to JPB and participating agency verifies in writing that it has made every good faith effort to collect or destroy all Go passes that have been distributed.

3. **Monthly Passes**

Unused Monthly passes returned for refund prior to the date the passes first become valid for passage will be refunded for the full fare paid.

Monthly passes returned for a refund during the validity period will be refunded for the difference between the full fare paid and the value of the transportation furnished. The value of transportation furnished will be considered to be the value of two one-way fares per weekday up to the date the pass is surrendered for refund.
VI. MISCELLANEOUS

A. PARKING AT CALTRAIN STATIONS

1. Fees
   Parking fees for automobiles and motorcycles apply at the following stations:
   a. Bayshore
   b. South San Francisco
   c. San Bruno
   d. Millbrae
   e. Burlingame
   f. San Mateo
   g. Hayward Park
   h. Hillsdale
   i. Belmont
   j. San Carlos
   k. Redwood City
   l. Menlo Park
   m. Palo Alto
   n. California Avenue
   o. San Antonio
   p. Mountain View
   q. Sunnyvale
   r. Lawrence
   s. Santa Clara
   t. San Jose Diridon

   The base parking fee is $5.50 for daily parking and $82.50 for a monthly parking pass.

   Higher rates are charged at the San Jose Diridon Station during SAP Center events. The Caltrain Executive Director may authorize charging parking fees of up to $25 a day at impacted stations for special events at the San Mateo Event Center and professional sports venues.

   From time to time the Executive Director may reduce or increase parking fees at individual stations in response to system needs and patterns, customer demand, and market considerations, provided the fees do not exceed $5.50 per day and $55 per month.

2. Waived Fees
   The parking fee will be waived for any person with a disability whose vehicle displays a permanent disabled California license plate or parking placard issued by the California State Department of Motor Vehicles (DMV).

3. Parking Regulations
   The use of Caltrain parking facilities shall be in accordance with JPB rules and regulations. Caltrain parking rules are posted in each paid parking lot.

   Monthly parking permits must be displayed on the dash board of the parked vehicle.

B. BICYCLE LOCKER FEES
   Bicycle lockers are available at certain stations for rent for $5.50 per month paid in six-month increments. A key deposit of $25 is refundable when the key is returned.
C. **CHARTER POLICY**

1. **Minimum Charge**
   $5,000 per round-trip in one calendar day (4:00 a.m. to 3:59 a.m.), assuming the use of one crew for up to 12 hours to cover trip planning, staff time, legal agreements, and Base Train service costs.

2. **Cost Basis**
   Charter sponsors will pay by the train mile for all revenue miles on their trip. The current rate is about $47.50 per train mile and is based on data contained in JPB’s National Transit Database (NTD) submittal (formerly Section 15). The rate includes all operating cost items except depreciation and rent. JPB staff will adjust the rates within a +/-10 percent limit annually based on JPB’s NTD submittal. The rate is sufficient to cover deadheading costs, if any.

3. **Train Size Basis**
   The Base Train will be one locomotive and five cars (two cab cars). JPB will charge an additional flat fee of $500 per trailer car, $525 per cab car, $810 per locomotive (use of second engine will be determined between JPB and sponsor depending on scheduling and cost issues.) These fees will be subject to periodic administrative adjustment.

4. **Unique Costs**
   Any extraordinary costs (such as decorations, security, and Union Pacific Trackage/Pilot fees) will be borne by the sponsor.

5. **Insurance**
   Charter train arrangements will conform to any changes in JPB’s annual insurance program, and trips operated will not exceed JPB’s annual program limits.
### Chart A - Fare Chart Effective October 1, 2017

<table>
<thead>
<tr>
<th>Ticket Type</th>
<th>Fare Media</th>
<th>Travel within</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>1 Zone</td>
</tr>
<tr>
<td>One-way</td>
<td>Ticket Machine</td>
<td>$3.75</td>
</tr>
<tr>
<td></td>
<td>Clipper Card</td>
<td>$3.20</td>
</tr>
<tr>
<td>Day Pass</td>
<td>Ticket Machine</td>
<td>$7.50</td>
</tr>
<tr>
<td></td>
<td>Clipper Card</td>
<td>$89.60</td>
</tr>
<tr>
<td>Monthly Pass</td>
<td>Ticket Machine</td>
<td>$89.60</td>
</tr>
<tr>
<td>Zone Upgrade</td>
<td>Ticket Machine</td>
<td>$2.25</td>
</tr>
</tbody>
</table>

Valid 4 hours from time of purchase, one way when accompanying another valid ticket.

### Chart B - Fare Chart Effective July 1, 2018

<table>
<thead>
<tr>
<th>Ticket Type</th>
<th>Fare Media</th>
<th>Travel within</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>1 Zone</td>
</tr>
<tr>
<td>One-way</td>
<td>Ticket Machine</td>
<td>$3.75</td>
</tr>
<tr>
<td></td>
<td>Clipper Card</td>
<td>$3.20</td>
</tr>
<tr>
<td>Day Pass</td>
<td>Ticket Machine</td>
<td>$7.50</td>
</tr>
<tr>
<td></td>
<td>Clipper Card</td>
<td>$96.00</td>
</tr>
<tr>
<td>Monthly Pass</td>
<td>Ticket Machine</td>
<td>$96.00</td>
</tr>
<tr>
<td>Zone Upgrade</td>
<td>Ticket Machine</td>
<td>$2.25</td>
</tr>
</tbody>
</table>

Valid 4 hours from time of purchase, one way when accompanying another valid ticket.

Cash   Clipper   Eligible Discount